

Safer & Stronger

Antisocial Behaviour Outcome Agreement

2008 - 2009

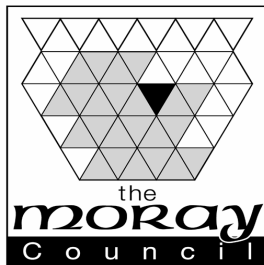


Table 1 – Outcomes

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2008-2009	Final Target 2009
1	Disregard for community						
	Long term reduction of behaviour which shows disregard for the community	Number of Wilful Fires	1) Grampian Fire and Rescue Service 2) Grampian Police	All of Moray	64		Year on year reduction
		Number of Noise Complaints	1) Grampian Police 2) The Moray Council ASB Unit 3) The Moray Council Environmental Health		857		Reduction on baseline figure
		How often have you personally experienced noisy neighbours or loud parties in the previous year?	Community Safety/Citizens Panel Survey		22% have experienced noisy neighbours or loud parties at least once a month		Reduction on baseline figure
		Number of incidents of Rowdy Behaviour (Breach of the Peace, Urinating and Drunk and Incapable)	1) Grampian Police 2) The Moray Council ASB Unit		2058		Reduction on baseline figure

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2008-2009	Final Target 2009
2	Acts directed at people						
	Improve public perception of the level of antisocial behaviour	How common do citizens think acts of intimidation or harassment are in their neighbourhood?	Community Safety/Citizens Panel Survey	All of Moray	43% think it is very or fairly common		Reduction on baseline figure
		How common do citizens think neighbourhood disputes are in their area?	Community Safety/Citizens Panel Survey		39% think they are very or fairly common		Reduction on baseline figure
	Long term reduction in incidents of neighbour disputes	Number of reported neighbourhood disputes	1) Grampian Police 2) The Moray Council ASB Unit 3) The Moray Council Housing 4) RSLs		288		Reduction on baseline figure
		Number of acts of Intimidation or Harassment	The Moray Council ASB Unit		22		Reduction on baseline figure

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2008-2009	Final Target 2009
3	Environmental damage						
	Reduce graffiti and the negative impact it has on members of the community.	Number of instances of graffiti	The Moray Council ASB Unit	All of Moray	78		Reduction on baseline figure
		How common do citizens think graffiti is in their community?	Community Safety/Citizens Panel Survey		47% think it is very or fairly common		Reduction on baseline figure
	Reduce Vandalism and the negative impact it has on members of the community	Number of reported incidents of Vandalism	Grampian Police		1890		Reduction on baseline figure
		Number of incidents of Vandalism in schools	The Moray Council Property Services		363		Reduction on baseline figure
		How often have you personally experienced vandalism in your neighbourhood in the previous year?	Community Safety/Citizens Panel Survey		15% have experienced vandalism at least once a month		Reduction on baseline figure
	Reduce incidents of litter, dog fouling & fly tipping	Number of reported incidents of litter	1) Community Wardens 2) The Moray Council Environmental Protection		170		Reduction on baseline figure
		Number of reported incidents of dog fouling	1) Community Wardens 2) The Moray Council Environmental Health		164		Reduction on baseline figure
		Number of reported incidents of fly tipping	1) Community Wardens 2) The Moray Council Environmental Protection		324		Reduction on baseline figure
		How often have you personally experienced litter, dog fouling or fly tipping in the past 12 months?	Community Safety/Citizens Panel Survey		76% have experienced litter, dog fouling or fly tipping at least once a month		Reduction on baseline figure

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2008-2009	Final Target 2009
4	Misuse of public space						
	Reduce misuse of public space	Number of instances of underage drinking	Grampian Police	All of Moray	272		Reduction on baseline figure
		How often have you personally seen instances of underage drinking in your area?	Community Safety/Citizens Panel Survey		43% have seen instances of underage drinking at least once a month		Reduction on baseline figure
		Number of offences of drinking in a public place	Grampian Police		80		Reduction on baseline figure
		Number of areas with bye laws on drinking in public places	Grampian Police		4		N/A

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2008-2009	Final Target 2009
5	Agencies performance in tackling antisocial behaviour						
	Provide co-ordinated and consistent multi agency response to ASB and increase satisfaction with agency response and support	Number of referrals to ASB Panel	The Moray Council ASB Unit	All of Moray	10		Maintain use of ASB Panel
		Satisfaction with agency response to incidents	ASB Customer Satisfaction Survey		a) Grampian Police - 51% b) The Moray Council - 52% c) Private Landlord - 58% d) RSL - 56%		Increase in proportion satisfied across all agencies
		Number of multi-agency meetings and events	The Moray Council ASB Unit		a) Meetings - 83 [ASB Hsg - 32 YORG - 12 ASB Panel - 8 CW - 7 Op Avon - 3 MAG - 5 Parenting SG - 4 Parenting Orders - 6 Ad Hoc - 6] b) Events - 1		Maintain level of multi-agency meetings
		% of respondents who rate the follow up contact from Community Wardens as excellent or satisfactory	ASB Customer Satisfaction Survey		88%		Increase in level of satisfaction

Table 2 – Outputs

Output Ref	Outputs	Measure	Lead Agency	Baseline	2008-2009	Target 2009
1	Disregard for Community					
a	GFRS to carry out education sessions for individuals referred for ASB	Number of sessions	GFRS	9		Maintain education sessions for individuals referred to GFRS for ASB
		Number of individuals		31		
		Locations		New Detail, No Baseline		
b	Promote ABCs	Number of training days/promotional events	The Moray Council ASB Co-ordinator	4		Increase in ABC's negotiated
c	Negotiate ABCs to change behaviour	Number of ABCs negotiated	All agencies	16		
d	Promote use of Restorative Justice Service by Children's Reporter	Number of referrals from Children's Reporter where victim agreed	Moray Youth Justice	11		Maintain use of RJ service by Children's Reporter
e	Provide ISMS	Number of ISMS	Moray Youth Justice	3		Maintain provision of ISMS
f	Offer support for young people on ABCs	Number of young people on ABCs receiving support	Moray Youth Justice	11		Offer support to all young people on an ABC

Output Ref	Outputs	Measure	Lead Agency	Baseline	2008-2009	Target 2009
2	Acts Directed at People					
a	Community Wardens to carry out overt pro-active patrols	Number of patrols carried out	Grampian Police	New Action, No Baseline		Increase number of overt pro-active patrols
b	Community Wardens to investigate allocated ASB incidents	Number of ASB incidents attended by CWs	Grampian Police	728		All allocated incidents investigated
c	Provide mediation service	Number of parties referred to SACRO	The Moray Council ASB Unit/SACRO	59		Maximise use of mediation service (max = 60 parties)
d	Provide formal support for parents of young offenders	Number of parents receiving formal support	Moray Youth Justice	11		Offer support to all parents of young offenders
e	Use media and Community Councils to provide positive feedback to the community	Number of newspaper articles/feedback provided to Community Councils	The Moray Council ASB Unit/Community Council Liaison Officer	12		Increase number of opportunities to promote the positive Community Safety message through the media and communities

Output Ref	Outputs	Measure	Lead Agency	Baseline	2008-2009	Target 2009
3	Environmental Damage					
a	Issue Fixed Penalty Notices for litter, dog fouling and fly tipping	Number of Fixed Penalty Notices issued	The Moray Council ASB Unit	1		Increase in the number of Fixed Penalties issued
b	Provide graffiti removal service	Number of instances of graffiti	The Moray Council DLO	78		Remove reported graffiti within stipulated timescales
c	Deploy CCTV to identified vandalism hotspots	Percentage of identified vandalism hotspots to which CCTV deployed	The Moray Council ASB Unit	8		Increase percentage of identified hotspots to which CCTV deployed

Output Ref	Outputs	Measure	Lead Agency	Baseline	2008-2009	Target 2009
4	Misuse of Public Space					
a	Grampian Police will enforce legislation around misuse of public space	Number of Drunk & Incapable charges	Grampian Police	79		Reduction in misuse of public space
		Number of instances of underage drinking		272		
		Number of offences of drinking in a public place		80		
		Number of offences of urinating/defaecating		78		
		Number of warning letters for antisocial use of vehicles		37		
b	Record number and location of recovered needles from public places	Number of needles	The Moray Council Environmental Protection	209		
		Number of locations		7		

Output Ref	Outputs	Measure	Lead Agency	Baseline	2008-2009	Target 2009
5	Agencies Performance in Tackling Antisocial Behaviour					
a	Provide ASB Victim Support Service	Number of ASB victims referred to Victim Support	Victim Support	47		Increase number of referrals
b	Provide ASB service	Number of complaints received via ASB helpline, TMC website and from other sources	The Moray Council ASB Unit	H = 122 W = 38 O = 210		Increase number of reports received
c	Provide preventative/reparative/diversionary interventions for young offenders and those at risk of offending	Number of young people referred to MYJ	Moray Youth Justice	33		All young people referred to Moray Youth Justice receive a service
		Number of offences before		345		
		Number of offences during		169		
		Number of offences after		169		

Table 3 Resources

Outcome	Funding Recipient	Planned spend ASB funding 2008/09	Total ASB Funding	Mainstream resources allocated
1) Disregard for the community				
To reduce the incidence of Wilful Fires				
To reduce Noise Complaints				
To reduce the incidence of Rowdy Behaviour				

Outcome	Funding Recipient	Planned spend ASB funding 2008/09	Total ASB Funding	Mainstream resources allocated
2) Acts directed at people				
To reduce Neighbourhood Disputes				
Community Wardens		*£187,493.00		
Street Football		£3,000.00		
Duke of Edinburgh Award Scheme		£2,000.00		

Outcome	Funding Recipient	Planned spend ASB funding 2008/09	Total ASB Funding	Mainstream resources allocated
3) Environmental damage				
To reduce the incidence of Graffiti				
Graffiti Removal		£10,000.00		
To reduce Vandalism				
To reduce Litter				
To reduce Dog Fouling				
To reduce Fly Tipping				

Outcome	Funding Recipient	Planned spend ASB funding 2008/09	Total ASB Funding	Mainstream resources allocated
4) Misuse of public space				
To reduce Antisocial Driving				
To reduce Underage Drinking				
To reduce Drinking in Public Places				
CCTV		£8,000.00		

Outcome	Funding Recipient	Planned spend ASB funding 2008/09	Total ASB Funding	Mainstream resources allocated
5) Agencies performance in tackling antisocial behaviour				
To provide a high standard of service				
Victim Support ASB Coordinator		£17,712.00		
Helpline		£500.00		
ASB Procedure		Legal Support - £5,000.00 Training - £2,000.00 Strategy/Running Costs - £7,000.00		
Moray Youth Justice		£10,000.00		

* Community Wardens are used across the board generally but have not been itemised in terms of funding.