

UNLOCKING POTENTIAL  
TRANSFORMING LIVES



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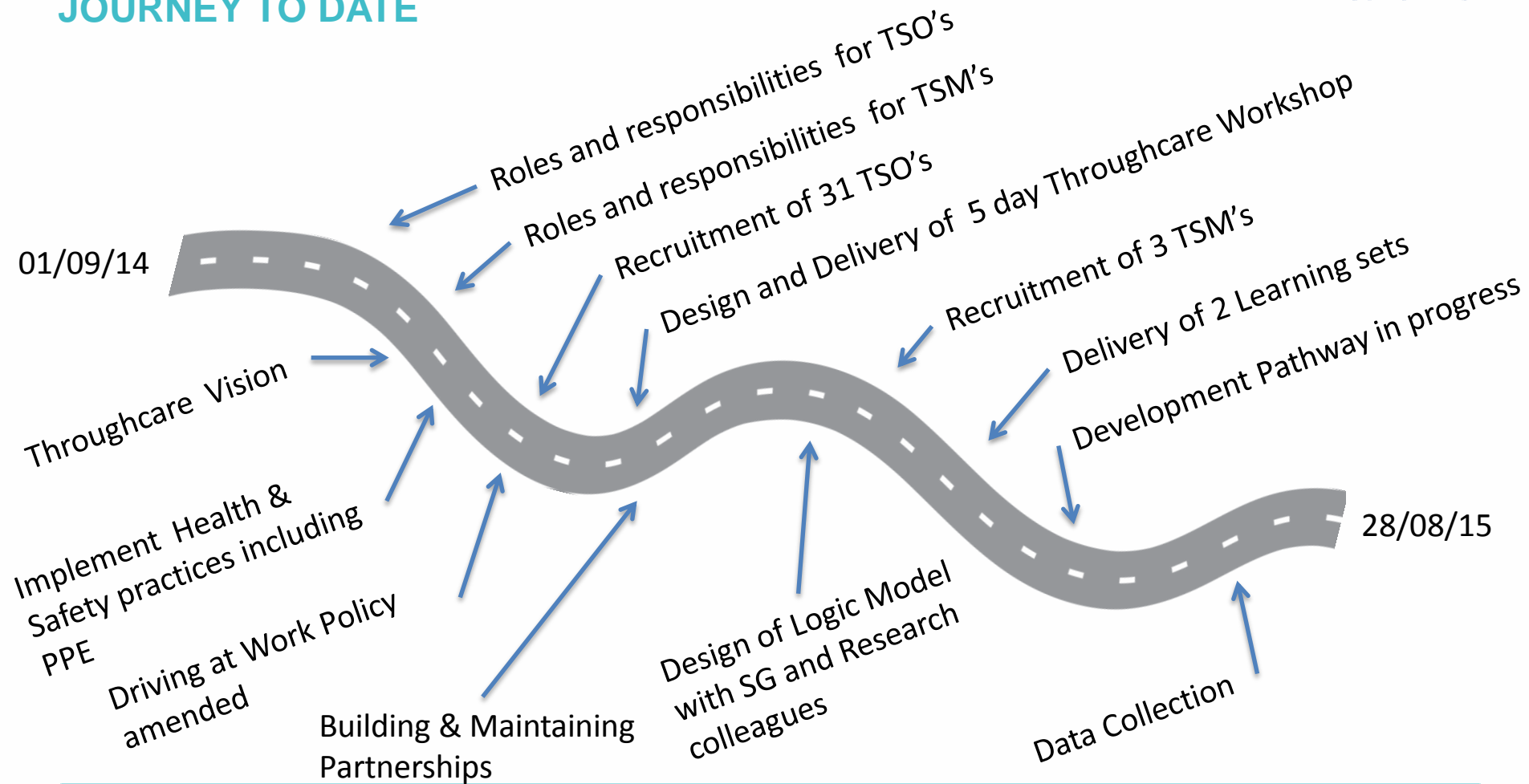
## SCOTTISH PRISON SERVICE THROUGH CARE

WORKING IN PARTNERSHIP TO SUPPORT CITIZEN  
RECOVERY

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## JOURNEY TO DATE



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## VISION

Throughcare Support Officers will support offenders on their journey into desistance by working with them to prepare for and successfully make the transition from custody into the community.

They will do so through working collaboratively with the prisoner, families, colleagues and our partners to develop an asset based individualised plan, acting as an advocate on their behalf with partner agencies and encouraging their motivation to change through sustained engagement with key services.

This approach will build self-efficacy and is at the heart of unlocking the potential and transforming the lives of those in our care

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## ROLE OF THE THROUGH-CARE SUPPORT OFFICER

- Pivotal role in the process utilising individual case management plans to aid transition into the community.
  - Advocacy role on behalf of the service user.
  - Provide on-going support after release through established support networks.
  - Engage with Personal Officers, Families and Partners to support a successful re-integration into the community.
  - Record and evaluate of the Throughcare process.
  - Share best practice across SPS estate and partners to aid the development of Throughcare and the TSO Role.
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## ROLE OF THE THROUGH-CARE SUPPORT MANAGER

- Regionally based
  - Provide practice supervision to Throughcare Officers (Local Performance Management)
  - Promote and communicate best practice across the estate.
  - Network with our Partners, champion the Throughcare agenda and continue to develop SPS Throughcare Strategy.
  - Ensure consistent practice across all sites and measure agreed outcomes.
  - Engage with Case Management First Line Managers.
  - Engage with FCO's.
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SO WHAT ARE WE TRYING TO ACHIEVE? – AN EASY QUESTION??

All we want to achieve is;

Reintegration / acceptance into  
social networks and communities

Encourage Desistance

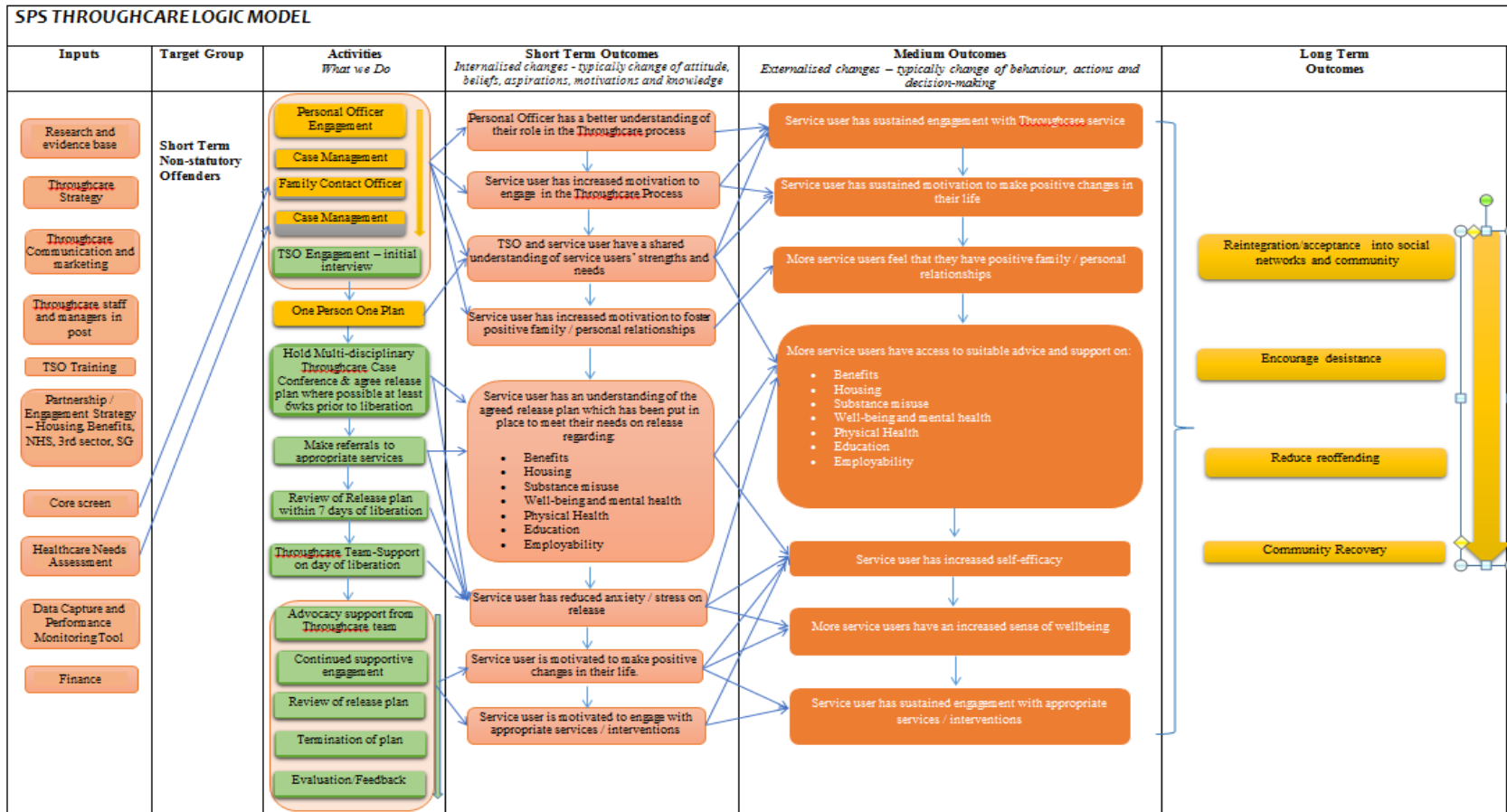
Reduce Reoffending

Community Recovery



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## HOW WILL WE DO THIS?



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## DATA CAPTURE – WHY DO WE NEED IT?

IMPROVE



PROVE





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## KEY STAKEHOLDERS

- Service User
  - Families
  - Personal Officer / case management
  - Third Sector
  - PSP's
  - Scottish Government
  - Housing
  - Social Work
  - CJA
  - Health / Addiction Services
  - Private Sector
  - DWP / JCP
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## WORKING IN PARTNERSHIPS PEOPLE HAVE VIEWS OF THE SPS HISTORICALLY

- A new approach to partnership working
- New Vision and Values – Belief & Humility
- True Collaborative working with other agencies



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## PARTNERSHIPS



## MYTHS

The Sps believe they are the main player.....

The Sps believe they have the answers to everything ....

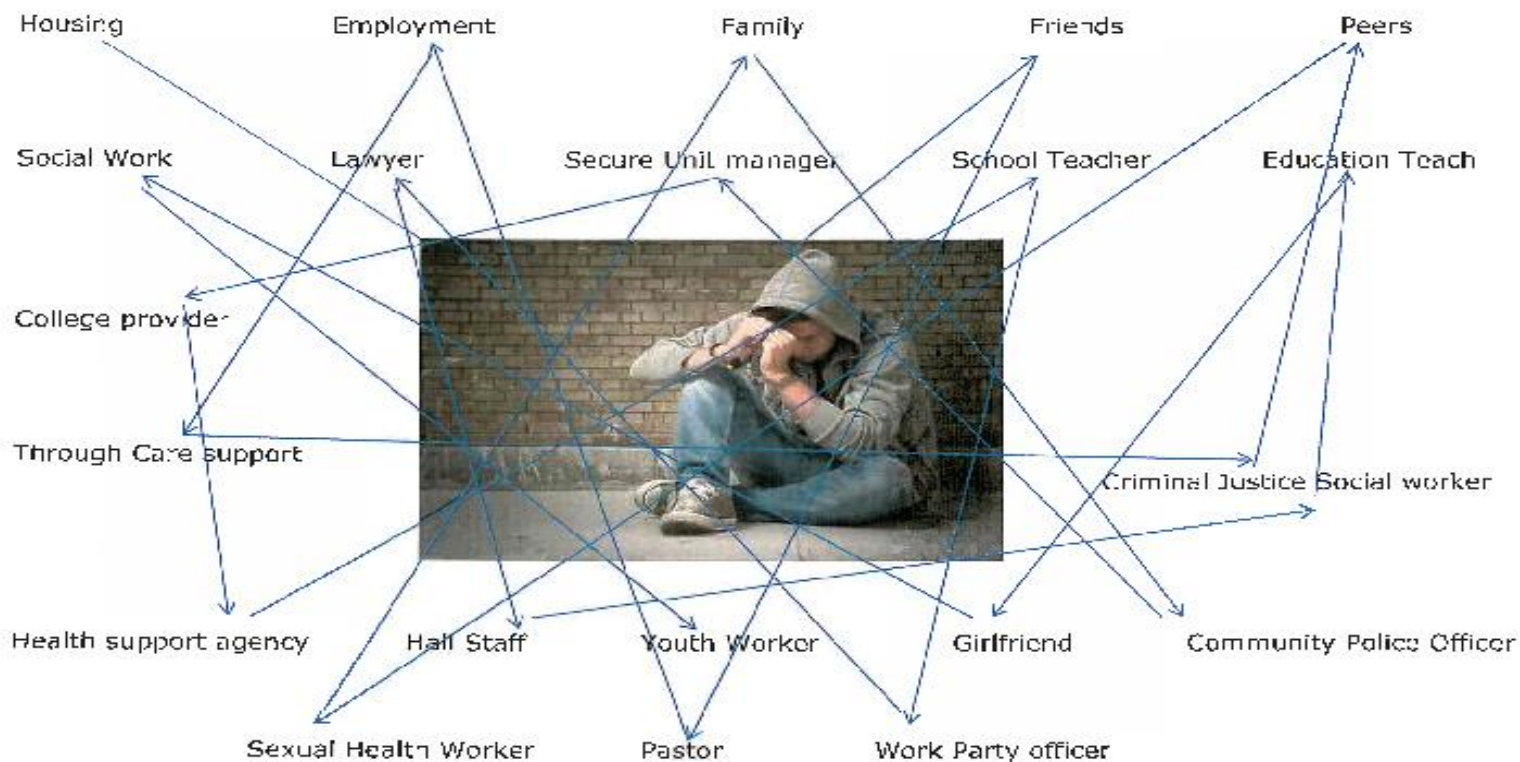
The Sps believe they have a magic wand .....

The Sps are going to takeover the world .....

The Sps are looking to expand into our working environment ....

What do SPS know about Throughcare

## LANDSCAPE - AND THE ROLE OF THE TSO

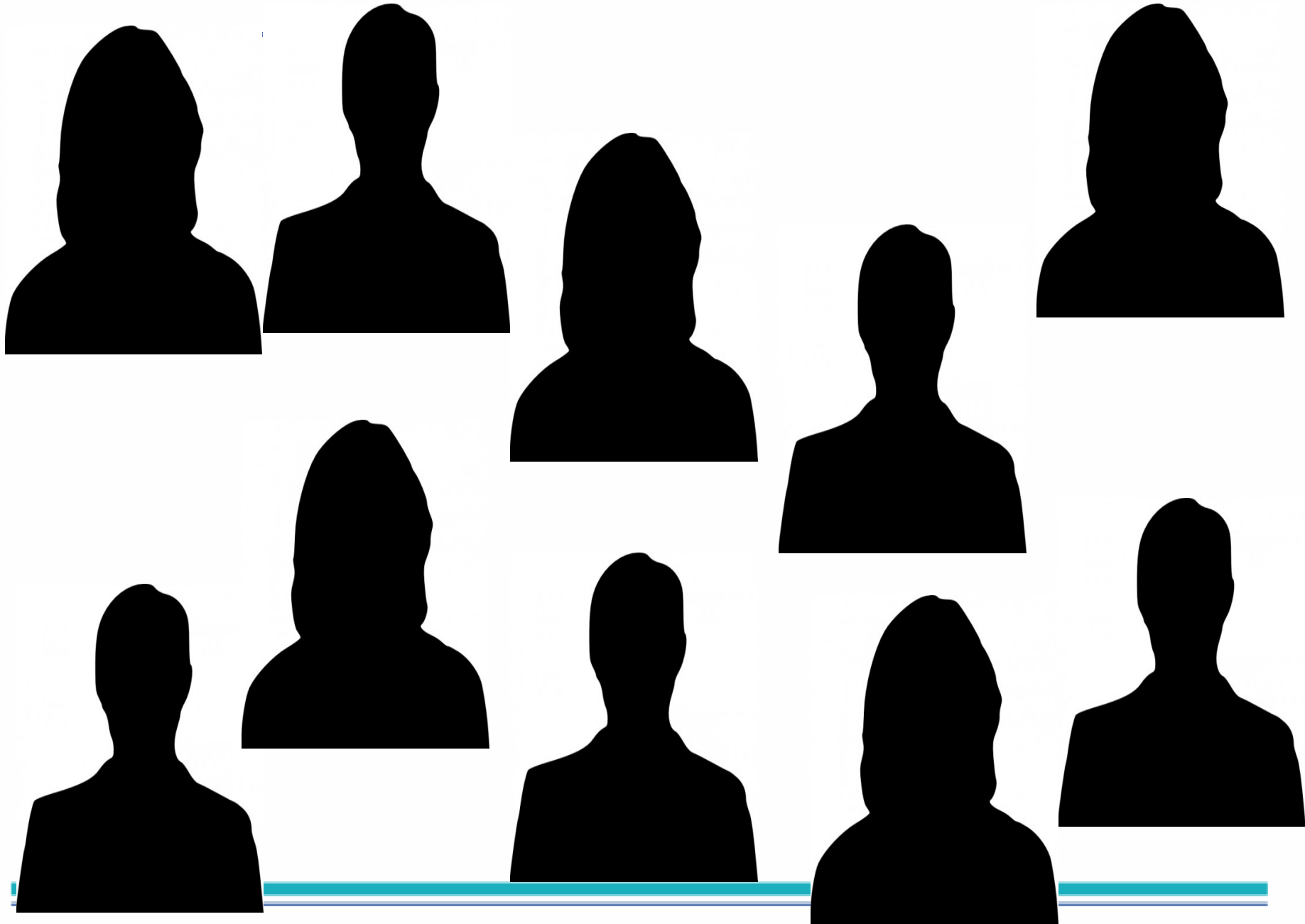


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## A COORDINATED PATHWAY TO DESISTANCE





## NEXT STEPS

- Strategy
  - Control of Release Bill
  - Communications Strategy
  - Circles of Support – communities
  - Community Recovery
  - Pathways – Criminal Justice
  - Technology
  - Sustainability
  - Evaluation & Review
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## THOUGHTS TO LEAVE ON

- We told TSO's to start small .... but!
  - In the last 2mths they have signed up at least 345 service users.
  - Identified & referred 595 needs.
  - Supported at least 179 service user on the day of liberation!
  
  - And continued to engage & support with service users post liberation.
  
  - Case studies



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ANY

