

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 5 – Thinking about the range of services provided in your local area, what do you feel that you might be able to get involved in to help deliver?

Committed

1. Committed – community facilities - I volunteer with Forres heritage which is as much as I can do
2. Committed – community group - Already involved via Elgin and District group
3. Committed – community group - I already volunteer 3 days a week as a community activist and councillor.
4. Committed – community projects - Already am involved in community projects
5. Committed – community projects - Am doing enough already, FiB, FHT, Osprey bus, Dava Way, Christmas Lights.
6. Committed – community projects - I am already involved in some projects but shall continue to assist wherever able. Work/family commitments are high which lessen time available to volunteer.
7. Committed – community projects - I'm already involved in local volunteer projects.
8. Committed – elderly - Already fully committed in helping elderly remain independent.
9. Committed – environment - Keeping village and monument tidy and gardening e.g. filling pots and tubs to make village look nicer
10. Committed - gardening - As I live in a rural area we already have minimal transport provision. We also are involved in community provision of flowers/tubs etc. I already feel involved. However - citizen responsibility would encourage people to be more aware/considerate of others thus reducing council costs.
11. Committed – involved - All members of the City & Royal Burgh of Elgin Community Council are very involved in various activities so the question is not relevant.
12. Committed – involved - Already a volunteer for environmental group
13. Committed - involved - Already active in the community
14. Committed – involved - Already doing voluntary work with RVS and church
15. Committed – involved - Already fully involved
16. Committed - involved - Already fully involved.
17. Committed – involved - Already heavily involved
18. Committed – involved - Already heavily involved in community organisations
19. Committed – involved - Already highly involved
20. Committed – involved - Already involved in ball group - one very good thing for the over 60's
21. Committed - involved - Already involved in delivering mental health services.
22. Committed - involved - Already involved in five or six community groups including Forres Heritage, Forres Features and Forres Golf committees amongst others so limited time for others at this stage
23. Committed - involved - Already involved in many community activities
24. Committed - involved - Already involved in various clubs etc.
25. Committed – involved - Already involved in volunteering with church focus
26. Committed - involved - already involved on a voluntary basis with a number of organisations within the area
27. Committed - involved - Already involved.
28. Committed - involved - Am already involved in voluntary work in the community garden and with the new Cullen secondary school promoting waterborne activities for all ages
29. Committed – involved - Between my husband and I we are actively involved with the community association, RVS, seniors club and the SWI.
30. Committed – involved - Have done 30 years of this! (all voluntarily)

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31. Committed – involved - Health issues preclude me from doing much. I enjoy some crafts but doubt if anyone else would find it at all helpful
32. Committed - involved - I already am involved as a volunteer and service user with the Falconer Museum and the libraries system, and a number of programmes run by them (mostly by the museum) I want to be able to continue this involvement, it is very valuable in my life
33. Committed – involved - I already do volunteer work in a variety of spheres
34. Committed – involved - I already do work with ball groups and in schools.
35. Committed – involved - I already go to over fifties club mon north church hall wed, and ball group wed
36. Committed – involved - I already help with a few voluntary organisations in my community and have done so for many years.
37. Committed – involved - I already spend considerable time helping with education and other organisations on a voluntary basis.
38. Committed - involved - I already volunteer full time for free.
39. Committed – involved - I already volunteer running a girls' football club and have helped around my area with certain events and fundraising.
40. Committed – involved - I am already a volunteer with council and related services.
41. Committed – involved - I am already actively involved with my local community, to a very high degree. At least 20 hours per week, all in my own time and unpaid!
42. Committed – involved - I am already fully committed professionally and in the voluntary sphere
43. Committed - involved - I am already involved heavily in the community
44. Committed – involved - I am already involved in 2 voluntary organisations that take up 2-3 days/nights per week
45. Committed – involved - I am already involved in a local service and feel that age is a barrier to getting more involved.
46. Committed - involved - I am already involved in a number of organisations - one of which is an environmental group so I have no capacity to get involved in any more.
47. Committed – involved - I am already involved in communities and self-help groups by organising, cooking, cleaning, transporting, entertaining.....
48. Committed – involved - I am already involved in volunteering in Moray, although I have paid employment in Aberdeenshire.
49. Committed – involved - I am already involved with ball groups. I feel exercise and activity for the elderly is important for social and physical well-being.
50. Committed – involved - I am already involved with the council on a voluntary basis and have been for years
51. Committed - involved - I am already involved, and have 1) been for the past 15 years in US 2) also a regular i.e. weekly user of Cullen Community Centre and I deplore the lack of upkeep on this vital resource
52. Committed – involved - I am already involved.
53. Committed - involved - I am already involved. Moray needs to realise the answer to everything is not volunteers. People are busy working, raising families and dealing with their own problems. If families felt more supported then parents maybe could feel like they could volunteer more.
54. Committed - involved - I am already very involved as a volunteer for 2 - 3 days per week
55. Committed – involved - I am currently involved with Buckie thistle football club as a committee member and also am involved with Strathblane Buckie golf club. I am licenced for both clubs and intend to continue with both clubs

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56. Committed – involved - I am involved in community council and village association
57. Committed – involved - I am involved in more than enough in my community.
58. Committed - involved - I am involved.
59. Committed - involved - I am very involved in the Keith and Dufftown railway We also need more volunteers
60. Committed – involved - I cut the grass in our square, for the church for the memorial garden and the bypass path for free is that not enough
61. Committed – involved - I do volunteering in a number of committees and organisations already.
62. Committed - involved - I volunteer as much as I can.
63. Committed – involved - I'm already involved in a few things
64. Committed – involved - I'm already involves in two voluntary organisations.
65. Committed – involved - In my village we already run the village hall and look after the flower displays and public toilets and cut the school hedge and have parents fundraising for playground items and project materials.
66. Committed – involved - Local organisations i.e. community council
67. Committed – involved - Local village committee
68. Committed – involved - Moray trade union council
69. Committed – involved - No more than I do already
70. Committed – involved - Not regularly at home
71. Committed – involved - Sorry, too many commitments already
72. Committed – involved - Supporting recycling initiatives, supporting work with refugees
73. Committed – involved - Those which I currently support
74. Committed – involved - Volunteering through TsiMORAY Studying at Moray College
75. Committed – involved - Volunteers do far more than enough in the Forres area, myself included.
76. Committed – involved - We already litter-pick on our roadsides. We already keep contact with elderly neighbours. We already support our local village hall.
77. Committed – involved - I already volunteer for Moray, saving council money.
78. Committed – n/a - A local group that is regularly kept informed and allowed to challenge perceptions of what is important to local people rather than a big organisation going through the motions.
79. Committed – n/a - Already work full-time trying to keep a job in difficult times and I'm not looking to take on work which puts some other decent person out of a job.
80. Committed – n/a - As a full time worker, hard to find out how to get involved out with the working week
81. Committed – n/a - As an English person I feel that if I ever suggested 1 & 2 & 4 that local people would resent this because I am an outsider. Therefore getting involved is a no-no for me.
82. Committed – n/a - As I am a pensioner and unable to take part in helping out with services
83. Committed – n/a - At 75 years of age.....not a lot!
84. Committed – n/a - At the moment due to health problems I could not get involved in anything although I have been heavily involved in services in the past.
85. Committed – n/a - At the moment no. Gave the tenants movement 10 years of my life without a thankyou
86. Committed – n/a - At the moment unable to offer time due to personal circumstances
87. Committed – n/a - Been invited once every year. Community council, local community centre management groups, now too old and unable

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88. Committed – n/a - Childcare in the area minimal so would struggle to cover anything extra over work commitments. Transport not an issue for me, but it is for many here, especially non-drivers.
89. Committed – n/a - Currently involved in 5 community groups so no capacity to get involved in anything additional.
90. Committed – n/a - Due to commute and working hours I am unavailable unless financially compensated
91. Committed – n/a - Due to work commitments at present I am not able to get involved
92. Committed – n/a - I already spend time tidying around my home.
93. Committed – n/a - I am a full-time carer - can't get involved in anything else.
94. Committed – n/a - I am now too old and infirm. In my working life I would have loved to get involved
95. Committed – n/a - I am too old for this - 86 years
96. Committed – n/a - I don't have the capacity to get involved in any more groups - already chair of two organisations, secretary of another group and on board of another
97. Committed – n/a - I have been retired for several years and would not think of getting involved
98. Committed – n/a - I have to earn money first and foremost to get me through the entire year. If there is something I could do to help the community and get paid at the same time? That would be good. I am a qualified Tourist Guide...
99. Committed – n/a - I work 30 hrs a week & support 2 elderly relatives. I have no free time to offer.
100. Committed – n/a - I work full time and have a family so there is limited free time
101. Committed – n/a - I'm now a fairly senior dinosaur. Time for younger blood coupled with common sense
102. Committed – n/a - I'm sorry I cannot get involved but completely admire those who can
103. Committed – n/a - I'm too old now
104. Committed – n/a - No, I already volunteer.
105. Committed – n/a - No, not at present.
106. Committed - n/a - None - working full time is stressful enough
107. Committed – n/a - None at this time
108. Committed – n/a - None due to illness
109. Committed – n/a - None have already done my bit, haven't got the time now
110. Committed – n/a - None I am afraid - I'm not well enough
111. Committed – n/a - None I am slightly disabled
112. Committed – n/a - None that I know about
113. Committed – n/a - Not at present
114. Committed - n/a - Nothing - I have no time, I am working every hour to keep the wolf from the door as it is!
115. Committed - n/a - Nothing - we both work full-time and have a family so there is no time left for voluntary work.
116. Committed – n/a - Nothing at the moment
117. Committed - n/a - Nothing more - too busy doing things already
118. Committed – n/a - Nothing sorry owing to my age and health problems
119. Committed – n/a - Sorry pretty much house bound but am computer literate and savvy with good skills in communication?? But old = 67
120. Committed – n/a - Too busy working and training at present

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121. Committed – n/a - Too old. 81 years old
122. Committed – n/a - Unable due to health
123. Committed – n/a - We are too old now or would be involved
124. Committed – n/a -none - work full time
125. Committed – n/a -not sure I have the time
126. Committed – n/a -Nothing - charity begins at home and I pay my council tax in full. I support the work of m c , recycle, make sure my bins are clean and ready for collection and take responsibility to keep the public area outside of my home clean and tidy
127. Committed – n/a- nothing, as I work full time and there is very little to do in the evenings. The unemployed seem to get it all.
128. Committed – n/a -Sorry, I already work full-time in a demanding job.
129. Committed – n/a -We work full time and have extensive family commitments. We like to support our family to the best of our abilities and would like to see services & organisations in our local area do likewise.
130. Committed – n/a- Would be happy to 'volunteer' when no longer working full time.
131. Committed – school - Already help out a lot at schools.
132. Committed – school - Already part of a group of volunteers in school.
133. Committed – school - I am a member of the school's parent council. That's all I can commit to at present
134. Committed – school - I am an active member of our schools parent council. There are many people who do nothing to help.
135. Committed – school - I currently work in a school and will help/volunteer if required. Due to other work & family commitments I don't at present have free time but hope to volunteer more once retired.
136. Committed – school - I work fulltime and help on local school PTA, that is enough for me
137. Committed – youth - Already volunteer for local youth group.
138. Committed – youth - Am involved in a youth club which will end soon due to high council increase of rent
139. Committed - youth - I already volunteer for a local youth group.
140. Committed – youth - I already volunteer for a local youth group.
141. Committed –n/a - Nothing, I am a carer of a sick child who already is struggling to work and run a house.

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General

1. General – CAT - We live in a country community, we already have very few services in our area and fund/run our local hall, town halls should be pushed the same way!
2. General – Cllrs - Lobbying the feckless SNP to raise council budgets
3. General – comment - A euphemism for getting volunteers instead of having to pay staff.
4. General – comment - are you asking what I can do for nothing whilst your council staff who do it now can have more meetings and visits to coffee shops and still get a salary?
5. General – comment - Assumes not already involved
6. General – comment - Don't know - don't have internet
7. General – comment - Fair system for council tax as mentioned above.
8. General – comment - I do not wish to see an increase in voluntary work for services that should be provided by the council.
9. General – comment - I don't necessarily think that volunteering helps a lot - we need new, innovative, forward thinking and health-promoting ideas.
10. General – comment - I don't want to be involved because I feel that everything running now isn't organised well enough.
11. General – comment - I find things a bit samey and you know when people are set in their ways..progress doesn't get made and it's not satisfying to get involved.
12. General – comment - I have been a community councillor twice and found it frustrating how little of what we suggested was done
13. General – comment - I have tried, believe me, but I have conducted that, to put it bluntly many "departments" simply would not survive in a commercial environment as staff are not seemingly encouraged to use their brains. There is a tendency to rely too much on tick box evaluation rather than encouraging every member of staff at whatever level to take an active part in the decision process by offering their objections or being given sufficient rein (and confidence) to use their initiative without fear of being reprimanded. Then work becomes more satisfying, workers' productivity rises and if, on the odd occasion a worker's initiative turns out to be wrong, then it is merely a chance for some retraining so they can make better decision next time
14. General - comment - Making speed ramps as at the weekends and sometimes late evening using the road as a speedway and someone will get killed
15. General - comment - More consultation through this! What about meeting the people who do these surveys and give them more power!
16. General – comment - More vocal and pushy.
17. General - comment - None. Too remote. Unless there is digital access with better connectivity.
18. General – comment - Not intelligent enough to answer any of those questions. I don't understand or even look into the goings on of councils
19. General – comment - Not sure but if there was a volunteer notice board on the website I could look
20. General – comment - Nothing as I do not feel I exist due to this councils actions
21. General – comment - Organisations are closed! Difficult to get involved.
22. General – comment - Pay enough in rates (cut back on your staff in the council) should not be up to the public.
23. General – comment - The generation on the whole does not want to get involved.
24. General – comment - The less the better. Proved themselves idiots
25. General – comment - There are none in our area, I have to drive at least 12 miles to catch a bus

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26. General – comment - Think we should pay people thus stimulating economy instead of using volunteers
27. General - comment - Too many variables within this and previous questions to provide a succinct answer.
28. General – comment - Very few services in this area. I do wonder what our council tax pays for.
29. General – comment - We pay our taxes so that Government & Local Government can efficiently delivery services and in doing so also provide local employment.
30. General – comment - What the big society! You are not David Cameron and look he's resigned.
31. General – comment - With having no children, living in a rural area and having no need for support services, I already use far less council services for my tax pound than most others.
32. General – comment - You cannot expect people to pay you council tax and then expect them to volunteer to undertake the work in their local area.
33. General – engagement - Ask more – knock on the door.
34. General – engagement - Is this some kind of veiled reference to the community empowerment act? I'm not entirely sure of the purpose of this question? "
35. General – involved - Volunteer work.
36. General – management - Lean engineering', holistic evaluations of processes and communications, experienced support (what LAs are going through is not new, only new to them. The MoD went through very similar changes many years ago).
37. General – management - new solutions, social enterprises and buy outs?
38. General – n/a - Having been there, none - now a pensioner. However, I'm sure there is plenty others who could help if asked properly. However, we all know if you start doing something as a volunteer you end up expecting to do it more and for longer.
39. General – n/a - None, that's your job.
40. General – skills - don't know...depends what qualifications/experience are required.
41. General – skills - I am not prepared to get involved in helping to deliver services that council employees have trained specifically for.
42. General – youth - I am very passionate about volunteering and feel youngsters can be very useful in this not just for the organisation but also for them to finding out what they would like to study or do as a career. This way less bored kids on the street getting into trouble and making a mess. Unfortunately I am a rubbish public speaker or I would do training or something like this but if I had the opportunity I would make one of the empty standing buildings in the high street into an accessible youth cafe like Elgin, but modernised. Nice sofas, a proper chill out place that they feel like the community cares about them. Another thought was to make it into an art studio where Jackson Pollock like paintings can be done, this way young and old can be making things and use this as a therapeutic outlet.

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Able to Assist – Service Areas

Community

1. community - Activity Access
2. Community – arts and crafts - I already volunteer at local museum. I could get involved in more creative projects, such as gardening and arts groups.
3. Community – capacity building - Giving sensible advice to service and organisation leaders.
4. Community - CAT - Buying assets (toilets) etc.
5. Community - Children and families/arts
6. Community – comment - Work in partnership - both council and other communities.
7. Community - comment - Would depend on what was needed.
8. Community – coordination - By help to establish the concept of a brokerage of local project ideas, to enable areas to match their residents' interests and energies with those with assets and a will to invest - this will also help to enable meaningful participation (as per the Community Empowerment act).
9. Community - engagement - Administration and rotas around community involvement in community responsibility activities
10. Community - engagement - More cooperation / listening.
11. Community – engagement - People in Moray try and help as much as possible through some sort of engagement, council website
12. Community – engagement - Perhaps a forum which helps to support community partnership decisions.
13. Community – engagement - The group is keen to help out with gathering information and feedback about the effectiveness of services.
14. Community – engagement - Youth engagement
15. Community – engagement - Youth engagement
16. Community – funding - Participatory Budgeting.
17. Community - funding - You have to incentivise volunteering if you want to go down that avenue."
18. Community - general - Any - as a citizen I don't really have a handle on the intricacies of services provided.
19. Community - general - As a soon to be qualified counsellor. I am looking into volunteer some of my time in between my nursing studies.
20. Community - general - Council services/value for money over seeing work
21. Community – general - Open to suggestions
22. Community – general - Voluntary work in the community
23. Community – general - Volunteering UK say that a large percentage of people agree to volunteer when they are asked. Residents will readily agree to a range of short term one off - even longer term, monthly tasks e.g.: monitoring dog waste/identifying problem areas on their walks to inform service provision. Just ask people!! Describe in more detail what folk can do - a can of beans every week for the food bank - litter picks are so successful but widen this
24. Community – general - Was in the community council but left due to lack of empowerment and support from the moray council.
25. Community – general - We would be doing the children of Moray a great service if we re-installed the lantern/light (now in the maritime museum) to bring the lighthouse alive - since the light is why it was built

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26. Community – information - I'm aware of area forum but not sure if it operates
27. Community – information - I'm not sure what organisations are working in my local area (depends on definition of local area too). I could probably help where resource is needed.
28. Community - information - Post to an action line on social media.
29. Community – information - Would love if there was more information in town to know what we can get involved in as I'm really unsure what groups there are.
30. Community – information Do know who works in our areas - it seems to be hidden from public view
31. Community – local area - Community association
32. Community – music - Provide musical entertainment / tuition
33. Community – networking - connecting people
34. Community – service delivery - Pilot a community scheme on a small scale on an issue where it could reap results fairly quickly in order to convince people that more community involvement in service delivery is a feasible option.
35. Community – service delivery - Take on services.
36. Community - services - As they crop up if there is one of interest I may get involved.
37. Community – support - Citizens advice
38. Community – support – Samaritans
39. Community - volunteer - Anything which can be done from home.
40. Community – volunteer - Community development council
41. Community – volunteer - community planning
42. Community – volunteer - Due to physical and health issues - not much other than being available for consultation.
43. Community - volunteer - I think part of the problem is there is nothing that interests me. I work full-time and therefore by the time I get home in the evening, the last thing I want to do is do something with an organisation in my local area. However I am willing to provide feedback from home - I've joined your customer panel but have yet to be asked anything. How many people even know this survey is online? Haven't seen anything on the social media.
44. Community - volunteer - Involvement with Trusts etc.
45. Community - volunteer - Limited volunteering in the Autism sector. A Charrette (the aims of the last one seem to have vanished) for public to offer ideas re transport, and to offer ways in which culture and health provision can be more transparent.
46. Community – volunteer - voluntary work in community spaces
47. Community – volunteer - Volunteer my time at kids' activities.
48. Community - volunteer - Willing to help at anything.
49. Community – youth - recreational activities for school age children
50. Community – youth - Services for the adolescents

Community care

1. Community care – elderly - Support for elderly, shopping cleaning etc.
2. Community care - elderly - Visit elderly?
3. Community care – engagement - Consultation group on caring system from the clients' perspective.
4. Community care – home care - support of carers
5. Community care – music - Play the piano in hospitals and nursing homes for patients and residents.

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6. Community care – support - Social care, adult learning, horticulture
7. Community care – volunteer - I work full time so that is hard - could only commit to evenings and weekends. E.g. household deliveries; befriending the elderly etc.
8. Community care – volunteer - I would be happy to get involved to support the elderly
9. Community care – volunteer - More opportunities and support around befriending the elderly (local/in same street)
10. Community care – volunteer - Willing to volunteer with the elderly.
11. Community care – vulnerable - Home maintenance for old and disabled people
12. Community care - Working with disability disabled

Community facilities

1. Community facilities – art and crafts - I would be able to offer patchwork, knitting, cooking skills
2. Community facilities – comment - There are a number of groups functioning in Cullen Community Centre very successfully. They are run by locals who rent rooms weekly. The B.A.L.L group is run from Elgin but locals have to carry it on after introduction
3. Community facilities – community centres - Community/recreational activities within local community centres
4. Community facilities - Heritage trust
5. Community facilities – libraries - Help libraries
6. Community facilities – libraries - Hope to keep Community Centre open as use the library
7. Community facilities – libraries - Library events and promotion.
8. Community facilities - libraries - Library services
9. Community facilities - libraries - local people to help with services - i.e. manning the library for a couple of hours,
10. Community facilities – libraries - Read stories
11. Community facilities - libraries - Story telling
12. Community facilities - libraries - Volunteer library work.
13. Community facilities – music - Qualified Instructor of Exercise to Music , could help with increased classes.
14. Community facilities – sport - Football pitches & grass areas looked after by community groups/users - possibly overseen by council staff.
15. Community facilities – sport - Moray Council Leisure/fitness groups/classes/gyms
16. Community facilities – sport - Skate or recreation park for kids and adults alike.
17. Community facilities – sport - W.I.Book club Exercise class
18. Community facilities - sport - Youth sport
19. Community facilities – staff - caretaker - Opening/closing buildings
20. Community facilities – toilet - Comfort scheme.
21. Community facilities – toilets - Cleaning and managing public toilets
22. Community facilities – toilets - Cleaning toilets
23. Community facilities – usage - Using the local facilities
24. Community facilities - usage - We would always continue to support Cullen Community Centre - attending classes, clubs and the library

Community Safety

1. Community safety - dogs - Happy to help with any community projects and increase awareness of dog mess

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2. Community safety - Local Police/public committees.
3. Community safety – neighbourhood - Good neighbour schemes.
4. Community safety – neighbourhood - I would also get involved in neighbourhood [sic] watch type projects.
5. Community safety - neighbourhood - Neighbourhood Watch support by Community Wardens

Education

1. Education
2. Education – ASN – Children's Panel
3. Education - Education for my children
4. Education – lifelong learning - Adult literacy or other volunteer services.
5. Education – school - As a parent I'd be prepared to do a turn helping with school stuff - crossing guards or similar.
6. Education – school - ASN education rights
7. Education – school - ASN review Offering specific education/school support and advice Offering more placements to volunteers and trainers
8. Education – school - Help schools
9. Education - school - Reading with children.
10. Education – school – Supply Teaching.
11. Education – school - voluntary work in schools
12. Education – school - Voluntary work in schools etc.
13. Education – youth - Parents groups for nursery/school Sports clubs Playing in parks Park run
14. Education - youth - walking, running groups for children
15. Education - youth - With two children under 3 it would need to be services that would benefit them
16. Education - youth - Youth support services/advocacy

Environment

1. Environment - cleanliness - Clearing rubbish each house looks after its own with fines for non-participation
2. Environment - cleanliness - General cleaning up
3. Environment - cleanliness - Happy to help with any community projects, help keep streets clean.
4. Environment - cleanliness - maintain cleanliness and tidiness of where I live
5. Environment – cleanliness - Residents could be involved in street cleaning
6. Environment – cleanliness - Roadside rubbish collection. Cutting hedge at Braco place. Beach cleaning
7. Environment – gardening - Flower planting
8. Environment – gardening - I would donate a plant for the displays in my town.
9. Environment - gardening - I would volunteer in the local community garden.
10. Environment – gardening - I'd happily be part of a community group that takes care of public gardening and municipal planting but I fail to see how volunteer activities can save enough money.
11. Environment - gardening - Watering flower displays
12. Environment – litter - Community groups getting more involved with litter picking.
13. Environment - litter - Community litter picks.

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 5 – Thinking about the range of services provided in your local area, what do you feel that you might be able to get involved in to help deliver?

14. Environment – litter - I would be prepared to help with street cleaning by litter picking, as I already sometimes do. However, the council's budget for this service has been cut by more than 50% and so I would be very strongly against any further cuts - volunteers litter picking cannot replace mechanical sweeping! I would support community involvement, but only to enhance the service, not to replace the council's own legally essential service (COPLAR).
15. Environment – litter - It's not particularly 'service' but I pick up rubbish on my walks
16. Environment – litter - Litter picking
17. Environment – litter - litter picking, maintaining parks and gardens
18. Environment - litter - litter picks, gardening
19. Environment – litter - Picking litter -f I could be provided with Black plastic bags grabbed and bags collected by bin man.
20. Environment – litter -Keeping the local environment tidy/ free from litter
21. Environment - litter -Litter pick up.
22. Environment - litter -Litter picking and gardening jobs
23. Environment – maintenance - assisting with planting flowers, cleaning toilets, general tidying etc.
24. Environment - maintenance - Environment Horticulture, local defence force, tourism promotion, pot-hole filling, running the library
25. Environment - maintenance - Help maintain our public open spaces.
26. Environment – maintenance - In addition to the four voluntary organisations I already support, I would be able to volunteer time maintaining Forres open spaces.
27. Environment - maintenance - keeping up maintenance of paths
28. Environment – maintenance - low level care of open space
29. Environment - maintenance - Maintenance of local amenities.
30. Environment - maintenance - Maintenance of public ground / pathways
31. Environment - maintenance - Path maintenance, keeping countryside roads clear of litter, making sure the road drainage off lets are clear.
32. Environment - maintenance - Take care of a small plot of land. Donate plants. Take part in a wood clean.
33. Environment - maintenance - taking care of the area in which I stay
34. Environment – outdoors - Countryside management and recreation
35. Environment – outdoors - Local people like myself might be encouraged by council action and bye laws to ensure the natural environment is protected from vandalism and pollution and that irresponsible shooting in Findhorn Bay, the threat to birds of prey and so on is carefully monitored.
36. Environment - outdoors - Looking after the environment around local area
37. Environment - outdoors - Would help at tidying paths and outdoor areas

Finance

1. Finance – funding - Public service spending
2. Finance – procurement - Financial/contracting policy and resourcing sourcing, as the current set up is obviously far too bureaucratic.

Governance and Administration

1. Governance - leadership - cutting waste

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COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 5 – Thinking about the range of services provided in your local area, what do you feel that you might be able to get involved in to help deliver?

2. Governance - leadership - Planning, design, management and dragging Moray into the 21st century with dynamic leadership.
3. Governance – staff - Sacking staff
4. Governance - staff - There are too many barriers imposed e.g.. H&S. What are YOU involved in? How many Council managers and above are involved in voluntary work/organisations - lead by example. Ensure services are customer driven.

Health

1. Health – service - alcohol and drugs - ADP
2. Health – service - I have been giving this some thought and was approached by 'arrows' drug counselling station in 'Buckie' and 'Elgin' . I now regret not giving the man who called some ideas or insight as he wanted me to attend a formal meeting and I am not a people person.
3. Health – service - Mental health - horticulture as therapy.

Infrastructure

1. Infrastructure - maintenance - Happy to cut grass on football field and verges

Roads

1. Roads - gritting - Clearing footpaths of snow and each house looks after its own with fines for non-participation
2. Roads - maintenance - Pot hole filling

Waste and recycling

1. Waste - collection - I could probably do a couple of shifts a month on the bin lorry but would need training and permission from my work to take the time off.
2. Waste - recycling - Recycling and re using,

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