Office Use only			
Document title / ref	Consultation: (CPP / CPPEngageComm/ SHB ref)		
Кеу	Black - Q1 – priority; Orange - Q2 – do different; Red - Q3 – stop		
	doing; Q4 – start doing: Q5&6 – community; Staff		
Heads of Service /	Mark Palmer		
Partner / Rep	Corporate Director: Corporate Services		
Categories	1. We like & will investigate it		
_	2. We are & this is an update		
	3. We can't take this forward & this is the reason why		
	4. We like & will explore more with the public		
	5. We acknowledge & can explain		
	6. We have reflected on our priorities & your comments will		
	inform our future direction		

Feedback/Comments Received:				
Partnerships: Community Planning Partnership: Engagement - Communication				
Refer to:				
CPP 230-18863 / Page 20 / Bullets 179-187				
179. Better communication - there appears to be a lack of what is provided				
by the different sectors so duplication of some services occurs resulting in				
wasted money. Adapting for local issues - what suits Forres or Elgin for				
example, is not going to be right for Speyside communities. One size does not				
fit all. Look at the geography and the actual demographics and provide				
accordingly to areas.				
180. better communication between departments				
181. closer communication between all parties				
182. communication between these groups				
183. create a more community feel - via internet news letter				
184. do more online communication				
185. keeping residents well informed				
186. no use just advertising above changes in press				
187. stop putting up signs in Gaelic - use Doric				

Partner Response:

The improvement ideas and greater use of online communication have been fed back to the Community Engagement Group (made up of local volunteers, councillors and officials) to help improve the ongoing engagement activities which it is overseeing.

Responded by: Mark Palmer, Corporate Director (Corporate Services) Moray Council

			1		
Office Use only:					
Facebook	Twitter	Poster	Website: TMC / CPP		