THE MORAY COUNCIL ENVIRONMENTAL SERVICES DEPARTMENT

MORAY FORUM TRANSPORT STEERING GROUP

DATE: Monday 22 January 2018, 10am

VENUE: Moray Council Meeting Room 1 (Annexe)

ATTENDEES:

Anita Milne, Moray Transport Working Group (AM) Angela Sutherland, Forres Area Forum (AS) Donald MacRae, Public Transport Manager (DM) Kirsty Williams, Forres Area Community Trust (KW) Nicola Moss, Transportation Manager (NM) Andrea Fuller, Speyside Area Forum (AF)

APOLOGIES:

lain Catto, Elgin Community Council (IC)
Fabio Villani, Chief Officer, tsiMoray (FV)
John MacDonald, Community Transport Association (JM)
Linda McDonald, Buckie Area Forum (LM)
Craig Woodall, Stagecoach (CW)
Leah Rossvoll, Buckie Area Forum (LR)
Councillor Lorna Creswell (LC)
Julie Cromarty, Hitrans (JC)
Stevie Robertson, Planning Officer Community Transport (SR)

IN ATTENDANCE:

Duncan Leece, Banffshire Partnership

| Item | Subject | Action |
|------|---|--------|
| 1.0 | Apologies and Introductions | |
| 1.1 | Apologies as noted above. Anita welcomed Duncan Leece and Kirsty Williams. | |
| 2.0 | Minutes of Previous meeting Dated 26.9.17 | |
| 2.1 | 4.1 – Duncan has not heard from Leah about a coffee morning taking place in the Buckie area. | LR |
| 3.0 | Transport Updates | |
| 3.1 | Public Transport – | |
| | Donald has received comments about the Elgin town centre service not using a low floor bus and has raised this with stagecoach. Angela said it was not easy crossing the road to get to Dr | |

- Grays now that the Pluscarden service has stopped. Donald agreed to raise with stagecoach.
- Forbeshill/Pilmuir bus shelters are now obsolete can they be moved? Donald said we would have to find funding to have them moved.
- Andrea said the Elgin-Rothes-Dufftown service is now school holidays only and is causing issues. Speyside car share can only take elderly and infirm – Anita said that a conversation needs to take place with them to confirm the definition.

AM

- Nicola mentioned the liftshare.com website and agreed to circulate the website address and we could look at promoting it.
- 3.2 Transport for Health and Social Care no update.

3.3 | Dial M –

- December has not been great due to the weather and shorter days. October was similar and November was good.
- Forres is picking back up.
- Elgin figures are up likely due to promotion.
- Buckie going well change in driver.
- Speyside not great but Stevie working with health and social care on promotional events to get the message out.
- Milnes area no change.
- Community promoting events have helped.

3.4 Community Transport –

- Duncan said he has been working with Yvonne (the lady helping to wind up BABS). On the whole BABS service users want the same routes maintained but more research is needed as they don't want a duplication of services already offered by the likes of Dial M. Vehicle and ownership issues have been sorted out. Waiting for bodywork repairs to vehicles.
- Around 50 active users and 10-12 community groups.
- Letter was written and circulated to former users and around 30 replies received. They will be added to the Banffshire partnership database.
- Telephone interviews now taking place with those that replied asking people what they need from a service.
- Some have mentioned Dial M and difficulties getting back from Elgin.
- BABS Garmouth clients don't seem to be aware of Dial M.
- 10 to 12 people who live in the communities between Cullen and Buckie have expressed a need to use a dial-a bus service to Elgin. There are a similar number living in the villages between Buckie and Elgin.

Extra vehicle mid week would be required. Not guite there in terms of numbers of fare paying people. Would need some kind of subsidy. The Banffshire Partnership Banff to Huntly route could be re-routed to Keith before Huntly but there would be an additional cost for them. All Banffshire partnership vehicles are wheelchair friends and virtually all clients use the tail lift to get onto the vehicle. A client assistant helps people to get to their seat. Seats are also removable. Banffshire partnership accompany clients round shops etc. One community group (sensory group) have been in touch – they need to be collected, dropped off and picked up again. Duncan agreed to send details to Donald to see if Dial M DM could cover it. Around £4k would be required to fund additional services to take on BABS clients. The small grant scheme was discussed. A Buckie based voluntary group would need to apply (16.2.18 deadline). Money would need to be spent by the end of December Duncan will get in touch with Donald about concessionary DL fares. 3.5 Osprey Trust Kirsty said she has a remit to work with the Osprey trust – they are currently looking at people who are struggling to get transport from doctors surgeries etc and are sometimes having to wait 2 hours or so for a taxi. Some people are managing to get Dial M one way but not on the return. Issues with people trying to get taxis in Forres and having to wait for a long time. Kirsty and Eric are meeting with tsiMoray about the constitution. Kirsty has been speaking to Moray car share about opportunities. Kirsty has met with Aviemore community transport and they are sharing ideas and their constitution. 2018 Seminar 4.0 Provisional date of 24.3.18 agreed. Anita to look at booking the 4.1 AM community centre in Lhanbryde. 4.2 Theme: 1. Access to public transport. 2. Physical access to transport (i.e. transport with low floors or a lift and access for all disabilities and not just wheelchairs).

| 4.3 | Age Scotland and Citizens Advice looking at issues with travel and access. | |
|-----|---|------------------|
| 4.4 | Suggested that a speaker could be invited from the bus manufacture side. Nicola said some survey work was going to be done. Could look at the digital side of bookings and how much people who use the services are able to use different types of technology. | DM |
| 4.5 | Anita, Nicola and Donald will meet to discuss the seminar. | AM, DM, NM |
| 5.0 | Vehicle Electric Charging Points | |
| 5.1 | There was a focus to look at active travel hubs for Elgin. | |
| 5.2 | An application was done for a low carbon hub for Aberlour (rapid chargers at the station tea rooms that will charge in an hour). Should hear at the end of March / early April. Nicola will send email with the application to Anita. | NM |
| 5.3 | Path upgrade between Craigellachie to the south of Archiestown and onto the Speyside Way has been applied for. | |
| 5.4 | Moray car share is looking at expanding and will work with us if we get funding. They would then put on more vehicles in Speyside and operate an electric bike share. | |
| 6.0 | AOCB | |
| 6.1 | If we progress with a constitution Nicola can ask for formal Councillor support. | |
| 7.0 | Date, Time and Venue - Next Meeting | |
| 7.1 | Tuesday 13 March 2018, 10am – Meeting Room 6, Annexe | ALL |
| 7.2 | Future dates set as follows: | ALL |
| | Tuesday 22 May 2018, 10am – Meeting Room 1, Annexe Tuesday 17 July 2018, 10am – Venue TBC Tuesday 18 September 2018, 10am – Venue TBC Tuesday 20 November 2018, 10am – Venue TBC | |