## THE MORAY COUNCIL ENVIRONMENTAL SERVICES DEPARTMENT

## MORAY FORUM TRANSPORT STEERING GROUP

DATE: Tuesday 18 September 2018, 10am

**VENUE:** Meeting Room 6, Annexe

## ATTENDEES:

Anita Milne, Moray Transport Working Group (AM)

Angela Sutherland, Forres Area Forum (AS)

Iain Catto, Elgin Community Council (IC)

Gail Buchan, Hospital Ambulance Liaison Officer (GB)

Andrea Fuller, Speyside Area Forum (AF)

Stevie Robertson, Planning Officer Community Transport (SR)

Jamie Reid, Operations Manager, Stagecoach (JR)

Rachael Murphy, Support and Engagement Exec, Community Transport Association (RM)

Donald MacRae, Public Transport Manager (DM)

Julie Cromarty, Hitrans (JC)

Councillor Lorna Creswell (LC)

Councillor Theresa Coull (TC)

## APOLOGIES:

Ruth Douglas, MOD (RD)

Susan Owen, NHS (SO)

Councillor Sonya Warren (SW)

Leah Rossvoll, Buckie Area Forum (LR)

Daniel Laird, Commercial Director, Stagecoach (DL)

Kirsty Williams, Forres Area Community Trust (KW)

Nicola Moss, Transportation Manager (NM)

Sandy Henderson, Chair of Speyside Area Forum (SH)

Eric Duquid, The Forres Osprey Trust (ED)

Duncan Leece, Banffshire Partnership

Fabio Villani, Chief Officer, tsiMoray (FV)

Derek Young, Community Transport Association (DY)

Linda McDonald, Buckie Area Forum (LM)

Item	Subject	Action
1.0	Apologies	
1.1	Introductions were made. Apologies noted as above.	
2.0	Minutes of Previous meeting Dated 17 July 2018	
2.1	Updates on actions as follows:	
	2.1 – Leah said that she has continued to raise the issue of a coffee morning with the area forum. Update: Anita said she would speak to each of the area forums about smaller events throughout the year.	LR AM

	Meantime area forum attendees can also raise this at their meetings.	ALL
	3.3 – Gail will e-mail Anita and Eric with a view to setting up a meeting with Osprey etc. Update: Lorna said she would speak to Anita about this.	LC
3.0	Transport Updates	
3.1	Public Transport –	
	Public consultation in Moray and Buchan area has been carried out – nothing major to report and nothing being cut.	
	Four new buses arriving this week – low floor for the 10 service. Launch took place at Inverness Airport.	
	For the transport seminar Jamie will concentrate on the changes that have and are taking place. Will enquire about taking a new bus for attendees to see.	
	Andrea is keen to see the Speyside Sunday service figures.	
	Theresa raised difficulties in people accessing the 10 service because of steps. Jamie said low floor buses should be allocated to certain services at certain times so that people know what to expect. Jamie will look into this.	
3.2	Dial M –	
	August figures are similar to the annual trend.	
	Summer months were busy with tourists.	
	334 service Kingston to Elgin has been extremely positive in respect of praise for drivers.	
	Anita said she would be writing a letter to the Council on behalf of the Lhanbryde BALL group as she has received good feedback and most would not get out without the transport.	
3.3	Community Transport –	
	Rachael has been in post for 5 weeks.	RM
	Attended the Rural Transport Convention in Inverness on 11 and 12 September. Good range of voices there.	
	Derek will be e-mailing, providing a general update for the group.	
	Julie said HITRANS was working with the Scottish Government	JR

	Mobility and Access Committee and the See Hear group. Working with providers to gain feedback.	
	Thistle cards – these are still be distributed and all to let Julie know if more are required.	ALL
	Jamie said that stagecoach issue small caards too similar to the thistle card.	
3.4	MOD Transport –	
	Anita said that Ruth Douglas had hoped to attend the meeting but was unable. There are issues between the changover from the 10 to the 11 service with only 4 minutes in between. This is proving difficult for service families trying to get to Inverness Airport. Jamie agreed to look at the increase in personnel to Kinloss Barracks and the current transport arrangements.	
4.0	Seminar - Saturday 22 September 2018	
4.1	lain prepared a draft programme.	
4.2	Anita agreed to send Jamie the CAB transport survey report.	AM
4.3	Lorna and Theresa agreed to chase other Members through Members Support regarding attendance.	LC/TC
4.4	Donald to chase Nicola to find out who is coming from Abellio.	DM
4.5	Donald agreed to get the new community planning logo and the council logo to lain.	DM
4.6	Jamie and Julie to send their logos to lain.	JR/JC
4.7	lain to issue prompt notes to facilitators.	IC
4.8	Gail agreed to pick up the CAB representative from Elgin.	GB
5.0	AOCB	
5.1	Appointment times in Aberdeen for Moray residents – Anita said she is still to take this up with NHS Clinical Lead.	AM
5.2	Elgin Community Council will like another 2 reps on this group. Discussion was held including difficulties in securing meeting rooms big enough.	
5.3	Andrew Stewart, Programme Manager, Health Transport Action Plan (HTAP) has been in touch and would also like to attend this group. In the first instance Ian agreed to contact Andrew and invite him to the	IC

	seminar.	
5.4	Speyside Car Share Scheme would also like to join this group.	
5.5	Lorna asked if there was still a scheme running in Keith. Theresa said there was and it was through a cancer group and they use a taxi company in Keith. Volunteers fundraise and people can phone and schedule a lift.	
5.6	Electronic display screens (in Council reception area). These are no longer in operation. The Council contact has since left and there is no budget to continue their operation. Julie said that HITRANS could look at this if more funding became available. Iain said Elgin Community Council were interested and need to know: who owns the screens, how they are maintained, what software is in them and who can switch them on and off.	JC/IC
	Julie and lain agred to look into this.	JC/IC
6.0	Date, Time and Venue - Next Meeting	ALL EOD
6.1	Tuesday 20 November 2018, 10am – Meeting Room 7, Annexe	ALL FOR NOTING